

Message

From: Hanchett, James (DPH) [/O=COMMONWEALTH OF MASSACHUSETTS/OU=MASSMAIL-01/CN=RECIPIENTS/CN=JAMES.HANCHETT]
Sent: 7/3/2012 3:43:29 PM
To: 'Mary Wiseman' [marym@oit.umass.edu]
Subject: RE: Unblock Phones

Thanks,

Jim

From: Mary Wiseman [mailto:marym@oit.umass.edu]
Sent: Tuesday, July 03, 2012 11:43 AM
To: Hanchett, James (DPH)
Subject: RE: Unblock Phones

Ok, they are all set then! I will forward a copy of the work order at some point today.

Mary

From: Hanchett, James (DPH) [mailto:james.hanchett@state.ma.us]
Sent: Tuesday, July 03, 2012 11:25 AM
To: 'Mary Wiseman'
Subject: RE: Unblock Phones

No leave it that way.

Thank you,

Jim

From: Mary Wiseman [mailto:marym@oit.umass.edu]
Sent: Tuesday, July 03, 2012 10:51 AM
To: Hanchett, James (DPH)
Subject: RE: Unblock Phones

Ok, so I changed all of them (off of the newer list) but, 5-5996 is already set to make calls without needing an authorization code.

(Class of Service 51)

I changed:

5-2606

5-2608

5-2601

5-5991

5-5997

5-5990 is set at Class of Service 51, so people can make calls without using their auth. code. Do you want me to change it?

Mary

From: Hanchett, James (DPH) [<mailto:james.hanchett@state.ma.us>]
Sent: Tuesday, July 03, 2012 10:34 AM
To: 'Mary Wiseman'
Subject: RE: Unblock Phones

Go ahead and do it. It will get paid. Did you understand which phones to unlock and leave locked?

Thanks,

Jim

From: Mary Wiseman [<mailto:marym@oit.umass.edu>]
Sent: Tuesday, July 03, 2012 10:21 AM
To: Hanchett, James (DPH)
Subject: RE: Unblock Phones

Oh ok, your services are always under TF0100 and somehow that gets paid in the end. And I can do this from my desk so it will take a second once I get the ok.

Take care,
Mary

From: Hanchett, James (DPH) [<mailto:james.hanchett@state.ma.us>]
Sent: Tuesday, July 03, 2012 9:58 AM
To: 'Mary Wiseman'
Subject: RE: Unblock Phones

Hi Mary,

Sorry I did not know there was a charge. We are no longer under Massachusetts Public Health; we have been transferred to Massachusetts State Police. So I will have to get back to you with the account information. It will probably take a while. State purchasing operates at a snail's pace.

From: Mary Wiseman [<mailto:marym@oit.umass.edu>]
Sent: Tuesday, July 03, 2012 9:52 AM
To: Hanchett, James (DPH)
Subject: RE: Unblock Phones

Hi Jim, I can change their "class of service" so that an authorization code will never be needed, like 5-2607. There is a \$5.00 charge for each phone.

Please provide a speedtype to charge it to and I'll take care of it today.

Thanks, Mary

From: Hanchett, James (DPH) [mailto:james.hanchett@state.ma.us]

Sent: Monday, July 02, 2012 9:46 AM

To: 'Mary Wiseman'

Subject: Unblock Phones

Hi Mary,

How do I go about unblocking phones for dialing long distance numbers from our phones? We already have one phone that is unblocked 545-2607. Here are the others that need to be unblocked:

Phone #	Room #	
545-2606	N247	
545-2608	N251	Fax
545-2601	N251	
545-5991	N236	
545-5997	N245	

Thank You,

Jim Hanchett Tug Rep
Massachusetts Public Health
Amherst Drug Lab
Room N251 Morrill I
637 North Pleasant Street
Amherst, MA 01003
Phone 413-545-2607
Fax 413-545-2608
Cell [REDACTED]